



Covid 19 ~ how we are managing it

We hope you are happy and healthy in this trying time.

In line with Government guidance, we are open to clients who deem themselves to have a medical need. While we cannot yet book you for your regular check up appointment, if you are experiencing any problems, please contact us. It is much easier to settle a small problem than a large one. Estelle, Joanne and Vanessa will be seeing clients from 10am-2pm Mondays to Fridays during this time.

Naturally Chiropractic have implemented the following processes to ensure the safety of our clients and team:

- All clients contacting us for an appointment are triaged by a team member over the telephone to establish their status. Anyone with Covid 19 symptoms or in contact with someone who has symptoms should please stay away from the practice.
- When you arrive at the practice, we will again assess your health including a temperature check.
- A strict cleaning, sanitation and infection control protocol is adhered to (document is available on request).
- All team members at the practice adhere to government social distancing guidance.
- Our practice layout has been adapted to maintain social distancing between clients and all team members. Your adjustments will be as efficient as possible to enable minimal contact.

Over time, and as the situation with Covid-19 evolves, we will continue to review all processes within the practice.

We will continue to follow government guidance along with advice from our regulator and professional association.

In the meantime, continue to make any changes to help your immune system be strong and take measures to maintain your health – physically, mentally and emotionally.

We look forward to seeing you again soon,

Estelle and the entire NC Team.